

Ordering Appliances

We do not accept prescription requests for appliances direct from companies but ask that patients contact the surgery to order appliances as and when they require them

Hospital Prescriptions

When attending a hospital appointment the consultant or hospital doctor may prescribe medication for you.

If you are given a prescription from the hospital please collect the medication from the hospital pharmacy, this medication is usually only able to be issued by the hospital pharmacy not from your usual pharmacy and the GP doctor is not able to prepare an alternative prescription for this medication.

If the hospital prescribes medication that they wish for you to continue on then they will send a report or discharge letter to your GP, or they may issue with a prescription request to bring to the GP.

Please be aware that we require **3 working days** to process a hospital prescription.

This time is needed so that the doctor has time to check with the Hospital consultant about dosage etc, and also has an opportunity to check that the medication that the hospital has issued is compatible with any other medication you are on.

Sometimes it may not be possible to issue the prescription as the specialist may only be able to prescribe the medication until you are stable on the medication

Please be aware of the time needed to process your prescription. If the Hospital issue you with a weeks supply of medication please bring in the discharge letter or prescription request as soon as possible. Please do not wait until you have run out of medication before you bring it to the GP.

Blister Packs

Medicines in a blister packs are for patients who have difficulty remembering to take their medication and there is nobody to help administer their medicines.



Saving

Each year unused prescription medicines cost the NHS £110 million.

Medicine wastage is a serious and growing problem within the NHS.

Sometimes, patients or carers with repeat prescriptions continue to get more medicines than they need and stockpile them at home.

This wastes millions of pounds and huge amounts of medicines.

Even if you never open them, once medicines have left the pharmacy they cannot be recycled or used by anyone else.

Please help us to reduce wasted medicines by:

- Only tick the items you need on your repeat prescription slip.
- Checking what medicines you still have at home before re-ordering.
- Not stockpiling or hoarding medication at home.
- Discussing your medication with your GP or pharmacist on a regular basis.
- Telling your GP or Pharmacist if you have stopped taking any of your medicines.
- For more information go to <http://www.medicinewaste.com/campaign>

Unused medicines kept at home are a safety risk for children and others who might take the. Please take unused medicines to your pharmacy where they can be safely disposed



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Patient Prescriptions



Repeat Prescriptions

Medication that is taken on a regular basis by a patient is issued on the basis of a repeat prescription.

The doctor issues and signs the prescription form which is then taken to the chemist who issue the medication.

Generally the standard amount issued for a repeat prescription medication is **2-3 months at a time**, exceptions may be made for some specific medications such as hormone treatment.

Medication Review

Every patient at the surgery has regular medication review this is standard procedure so that the doctor can check that the medication you are taking is working and the dosage is still appropriate.

Medication reviews are necessary even for patients who have been on the same medication for a long time.

You can find your medication review date, at the bottom of your repeat medication slip.

Please bring all your medication to your review in a paper bag that we provide.

If your medication review date is due, please be aware that it may take longer to process your prescription.

The doctor may wish to see you for an appointment, or you may need to have an appointment with the diabetes or asthma Nurse, or a blood pressure review with the Health Care Assistant, before they re-issue your repeat medication.

Please be aware of this when ordering your repeat medication.



Ordering Repeat Prescriptions

We require **2 working days** notice to process a request for repeat prescription medication.

Repeat prescriptions scripts are printed at reception and are then sent through to the doctor to be checked and signed. Please note that only medicines that are ticked will be issued, and a copy of your request will be attached to your new prescription. Please be aware of the time it takes to process the medication requests and take this into account when you are ordering your medication.

Ordering Slip or electronic prescribing (EPS)

We **do not** take prescription requests **over the phone for accuracy and confidentiality**. Each time your repeat prescription medication is issued there is a separate ordering section which is printed as well. To order repeat medication you need to tick the boxes next to the items you need and drop it to the surgery. If you have trouble getting your script to the surgery you can e-mail your request to our e-mail address: m85733.ramachandramr@nhs.net or you can post it with a Stamped Address Envelope so we can return your script. You can also order online via our **website** www.moorgreenlanemc.nhs.uk.

Prescriptions can be requested to be sent to pharmacist electronically. Patient will need to register for EPS. Pharmacist cannot request meds via EPS on behalf of the patient. You can organise for your pharmacy to collect and deliver your medication for you. This is an arrangement between yourself and the pharmacy and the practice is **not responsible** for organising delivery.

Pharmacies

In line with our new prescription policy we will no longer be accepting medication requests from pharmacies. **We are asking instead that patients using a pharmacy order the medication they require themselves from the practice.**

Once processed at the surgery the prescription will be ready for collection and delivery (if applicable) by the pharmacy. Alternatively we can send it via electronically if you have registered with a pharmacy

The aim of this new policy is to help us monitor patients medication needs effectively and efficiently, and to be certain that patients are only being issued with the medication they need, when they need it,

Acute/Current Prescriptions

Acute or Current medication, refers to medication that is not issued on a repeat prescription basis.

This may be medication that is issued for a short time or for a specific condition, such as antibiotics.

It may be medication that the doctor needs to monitor closely, or medication that a patient is being issued on a trial basis.

Acute / Current medication will not appear on your repeat prescription form.

If you require more of an acute or current medication please inform reception and they will make a note for the doctor.

Medication requests for Acute / Current medication may take longer for the doctor to process, the doctor may also request to see you before the medication can be issued.

Please be aware of this when you request medication that is issued on this basis.

'Past' Medication

Medication that has been issued previously but is no longer being issued on a regular basis or being monitored as an acute prescription will be recorded on a patient's past medication record.

If you request medication that you have not had for a long time the doctor will generally need to see you before re-issuing this medication.

Exceptions may be made for medication that is issued on a seasonal basis like hay fever medication.

If you feel you need medication that you have not had for some time please speak to reception.